

# HELP! Fix My Chromebook

## Force Your Chromebook To Reboot or Reset

The Chromebook is on but is unresponsive or frozen.

Press and hold the Power button. Then press the Reload button at the same time. Release both buttons. Your Chromebook should turn off and turn back on within a few seconds.

## Power On Using The Power Cord

Sometimes a Chromebook will not turn on using the power button even when you know it is charged.

1. Close the lid of your Chromebook.
2. Plug in your Chromebook power cord into a wall outlet and then plug the other end into your Chromebook.
3. Open the lid of your Chromebook without pressing any keys

## Is The Chromebook Charging?

Plug in the power cord and see if the light on the Chromebook next to the plug, lights up.

**Orange / Red** = charging

**Green/ White** = charged

**No Charging Light** = bad news

\*Some Chromebooks let you know they are charging by blinking their LED light.

## Leave Chromebook Plugged In Overnight

Connect your Chromebook power cord to a wall outlet and then plug the other end into your Chromebook. Now open the lid. If nothing happens, walk away.

I have left Chromebooks sitting this way overnight figuring what did I have to lose.

## Check If The LCD Display Screen Is Broken

If none of these tips work and you see a power light when you press the power button, you may have a broken screen.

## How do you fix a flipped Chromebook screen?

Pressing Ctrl + Shift + Refresh ("Refresh" is the spinning arrow button 4th from the top left) To get it to **display** in the desired orientation, press Ctrl + Shift + Refresh until the **screen** is in the desired orientation.

## My keyboard is typing the wrong letters

Click the picture in the bottom right-hand corner of your **Chromebook** screen and click the line that says "\_\_\_\_\_ keyboard." Under the options here, switch back to the **US keyboard**